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How to add Nue Bulbs / Downlights to a Nue ZigBee Bridge?

1. Install the Nue bulbs in a lamp or plug Nue Downlights into powerpoints.
(Please place the lamp or downlights close to the Nue Zigbee Bridge)
2. Turn on the lamp or the downlights;
3. Open your Hui Home App
4. Click the ">" button on the Device Section to open the Devices page
5. click "+" button on the Devices page to add new devices

If the bulb or downlight is not found in your hui app, please go to Step 6 to reset the device to factory setting.

6. Turn ON the lamp/downlight, then OFF , ON, OFF, ON ... 10 Times (10 OFF and 10 ON) in 1 minute, the bulb will flash 3 times which means the bulb/downlight has reset to factory setting

7. Do the Step 2 – 5 again to add the devices into the bridge.

How to add Nue Bulbs / Downlights to a Hue Bridge V2?

You can easily add it to the hue bridge V2 as following:

1. Install the Nue bulbs in a lamp or plug Nue Downlights into powerpoints.
2. Turn on the lamp or the downlights;
3. Open your Hue App
4. On the Light Setup page to click "+" button to add a new light
5. On the Add lights page, click "Search" button, you will see the Nue Bulb is added, then continue the light setup...

If the bulb or downlight is not found in your hue app, it might be the lamp holder or something else block the wireless signal between the bulb / downlight and the bridge. You can scan it again as the step 6 to 8.

6. move the light within 1 meter of the Philips Hue Bridge,
7. power off all Hue and Nue smart lights,

8. click "+" button to start the scan and power the light on

In addition, if the bulb/downlight was set to connect another Bridge before, you need to reset the bulb/downlight as following before it can be successfully added to your bridge.

9. Install the Nue bulb in a lamp or plug Nue Downlights into powerpoints.;

10. Turn ON the lamp/downlight, then OFF , ON, OFF, ON ... 10 Times (10 OFF and 10 ON) in 1 minute, the bulb will flash 3 times which means the bulb/downlight has reset to factory setting and there is no any issue with bulb.

11. Then you can try it again from step 1 to 8.

If the Hue App still can not find the bulb / downlight, the issue should relate to the Hue App. There is an APP -Hue Lamp Finder v1.0 to fix the issue. Here is the link.

<http://huetips.com/lamp-finder/>